**Soumya Pandharwar**

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**PROFESSIONAL SUMMARY**:

* **Seven** years’ experience in **Software Quality Assurance** in **Manual/ Automation** Testing in **Sales and Marketing**, **Health Insurance**, **Telecom**, **E-Learning, Fitness and Weight Loss** industries
* Strong knowledge of **Software Development Life Cycle (SDLC)**&**Software Testing Life Cycle (STLC)** and also strong background of Technical, Application oriented and Information technology, proven success in developing best practices and optimizing processes to increase efficiencies
* Experience in testing **web based application**, **Web Services** and **Mobile application** software
* Experience testing native mobile applications
* Involved in **manual** and **automated** testing using **Selenium** and tools like **Win Runner**, **QTP**.
* Proficient in Functional Testing tool Quick Test Professional (QTP/UFT) and the various frameworks in QTP/UFT.
* Experience in executing Test Cases using QTP/UFT as part of Regression Testing.
* Experience in **web services** testing using **SoapUI**
* Experience in running queries on **relational databases**
* Performed **Functional**, **Integration**, and **Regression**, **smoke**, **Sanity** and **System** testing
* Experience in documenting **Test Cases**, developing and maintaining **test script** based on business and **functional** requirements
* Proficient in analyzing the **BRS** (Business Requirement spec), **SRS** (System Requirement spec) and **FRS** (Functional requirement spec) for preparing and documenting the **Test plans**, **Testcases** and **executing** the Test cases for both **manual** and **automation** testing
* Extensive working experience in **Agile** (**Scrum**) methodology
* Performed **front end** testing to verify **functionality**, and **usability**
* Ability to manage multiple projects simultaneously in a team environment
* Strong interpersonal skills and excellent communicator who works well independently and as a team and motivator
* Highly skilled in project management and multi-tasking, plus a professional who manages resources effectively and works efficiently in fast-paced environment while prioritizing responsibilities to meet management deadlines

**Technical Skills:**

Testing: Manual/Automation, Mobile applications (IOS, Android)

Languages: C, C++, PL/SQL, Java, AS/400, Python, Java Script, VB Script, ASP.Net

Web Technologies: HTML, XML

Test Management Tools: Rally, JIRA, TFS, ICDT, TDAS, Microsoft Test Manager (MTM), Quality Center 9.0/10.0, HP ALMV12

Functional Test Automation Tools: Selenium IDE, Selenium RC, WebDriver, Quick Test Pro

Performance testing tools: JMeter, Load Runner

Web Debugging Tool: Firebug, Firepath, Xpath, Xpather

IDE: Eclipse, Visual Studio 2012

Web Services: SoapUI

Operating System: Windows XP/2000/NT, UNIX

Reporting Tools: Quality Center 8.2-10.0, Test Director 7.6

Databases: Oracle, Microsoft Access, SQL server, DB2,

Applications: MS Word, MS Excel, MS Power Point

**Education**: **Bachelor’s of technology in Information Technology**

**PROFESSIONAL EXPERIENCE**

**Client: AT&T, Dallas, TX Jun 2014 – Till Date**

**Project: eStrategy/Registration**

**Title: Sr. QA Test Engineer**

This project is enterprise level enhancement and development of billing, ticketing, eordering, registration, and reporting and product management. The project is targeting both internal and external users. The internal users will be the one employed bya designated company that runs the application in intranet systems for customer care or product sales purposes while the external users are those who hold a personal account with product providing company for managing the tools related to the product.The project is based on digital first initiative which focuses on digital capabilities to create a personalized ultra-convenient and effortless experience that is the customer’s preferred choice. The project is to test the application that behaves predictably across all the standard browsers with adaptive design and customers will be able to download the application as a native app in their devices.

**Responsibilities:**

* Created Test Plan and Test Cases from functional requirements, technical specifications and use cases’ documents for the team
* Involved in SCRUM meetings with the Development team and SME to understand the Business Requirement Document workflow of Deal application and created Test data for various Test cases.
* Involved in Web based testing including GUI Testing, Smoke Test, Sanity Test, Regression Testing, Integration Testing, System Testing, Performance Testing, Stress Testing, Functional Testing and Unit Testing.
* Accessibility Testing for CATO compliance using NVDA and Chromevox
* Involved in regression testing for the modified builds
* Proficient in all phases of Test Life Cycle from test planning to defect tracking and managing defect lifecycle.
* Involved in End-to-End testing.
* Interact with subject matter expert, and prepared test plan, which specifies testing overview, testing approach, testing strategy, roles and responsibilities, and scope of testing.
* Experience in testing mobile applications on ios and Android.
* Experience testing native mobile applications
* Experience testing mobile devices on simulators.
* Developing testing schedules and monitoring progress against the schedules.
* Tracked and updated the defects using Quality Center.
* Executed scripts using Selenium Webdriver.
* Handled different errors and implemented Regression Test scenarios for the Automation scripts developed in selenium.
* Liaison between Testing team and Development teams for Defect resolution.
* Developed SQL Queries to query the database to test the back end process of the application.
* Performed functionality testing of web applications & back-end testing
* Involved in Testing Web Services using SOAP UI.
* Used Agile testing methodology for achieving deadlines

**Environment: Rally, Selenium Suite, SoapUI, SQL, Java, Jenkins, Eclipse, Quality Center**

**SQA Squared Resources, Los Angeles, CA Jun 2013 – June 2014**

**Project2**: **Beachbody**

**Title**: **QA Analyst**

Beachbody is the creator of the nation's most popular fitness and weight loss solutions Beachbody is a Multichannel Marketer, with mobile, print, online, radio, and various other presences. Offering the most innovative, results-oriented programs and skilled, motivational trainers, Beachbody's core purpose is to help people achieve their goals and enjoy a healthy, fulfilling life.

**Responsibilities**:

* Involved in meetings with clients, developers, business analysts to discuss the Business Requirements
* Reviewed business requirements and technical specification documents.
* Developed the test strategy document for releases of application according to the Client Requirement.
* Reviewed **Software Requirement Specifications** (SRS), **Technical Design Documents** thoroughly.
* Prepared Test Plans, Test Cases, Set up test data and executed them to ensure the actual results meet the expected result
* Developed Test cases for manual testing following Business requirements and Functional requirements working with Business Analysts and Developers
* Interacted with Developers on daily basis to discuss about new functionality of the application and help them resolve logged issues
* Provided Weekly report to the Technical Project Manager and Project Manager for Testing status and addressing key issues
* Performed various types of testing such as **Functional, Regression, User Acceptance testing** to ensure that develop functionality meets the client requirements
* Performed **Data driven, key word driven and GUI** testing.
* Developed and maintained regression test scripts using **Selenium RC**
* Worked with software testing methodologies with all phases of testing desired (Functional, System, Integration, Regression, Data Validation, Black box, User Acceptance and Performance testing).
* Extensive experience working on the Front end applications, Back end applications and Data Base.
* Constantly interacts with Business Analyst to know about more requirements
* Involved in Defect resolution meeting with Technical Management team and development team for bug resolution.
* Closely followed **Agile** methodology to provide high quality of product.
* Performed **SQLqueries** on back end to test the Data Integrity of Data base.
* Experience in testing **mobile** applications on **ios** and **Android**.
* Experience testing native mobile applications
* Tested Beach body’s **P90X** application on **mobile** device.
* Experience in web services testing using SaopUI
* Experience using Xpath, Firebug to fix the errors in the automation scripts
* Review the results of the automation scripts that run on the nightly basis.
* Used JIRA tool to log, analyze and track the issues.
* Prepared weekly productivity reports and submitted test metrics to the management

**Environment**: **JIRA, Selenium Suite, SoapUI, SQL, Python, Eclipse, Fiddler, Firebug, HTML**

**SQA Squared Resources, Los Angeles, CA Feb2013- June2013**

**Project1: Advantage Sales and Marketing**

**Title: QA Analyst**

Making consumer products is one thing, but selling them is another, and that's where Advantage Sales & Marketing (ASM) comes in. The company provides outsourced sales, merchandising, and marketing services to consumer goods and food product manufacturers and suppliers. The company is comprised of several specialized marketing companies: Campaigners, IN Marketing Services, PromoPoint, Shopper Events, and TryFoods.

Responsibilities:

* Analyzed Business Requirements document for developing Test Plan, Test Cases and providing the Test estimations per session and prioritize the Test Cases
* Involved in daily stand-up meetings and weekly sprint meetings to discuss workflow and project specifications.
* Actively participated in weekly sprint meetings and daily standup meetings as part of Agile methodology.
* Reviewed requirements for Testability and Usability, consulted development team regarding system functionality
* Worked on **Team Foundation Server (TFS)** and **Microsoft Test Manager (MTM)** to effectively manage the product life cycle
* Expertise in using TFS to open bugs, create tasks and user stories, initiate change requests
* Created test plans, test cases using Test Manager
* Executed test cases using Test Manager
* Proficient in creating queries in TFS to validate results of TFS reports
* Interacted with developers, business analysts and the project manager and used VSTF 2012 to manage the product life cycle
* Conducted daily Defect Meetings with project team to review defects identified during validation
* Involved in web applications- UI testing, Regression testing in staging and production environment
* Worked with the project team to accomplish quality assurance and process improvement initiatives
* Involved in end-to-end functional testing of the application
* Involved in performance testing using Jmeter
* Interacted with developers to resolve issues and investigated the bugs in the application
* Analyzing production issues by investigating in real time production data and communicating the same to the development tracks

**Environment: Microsoft Test Manager, Microsoft Team Foundation server (TFS), Test Manager, Microsoft CRM Tool, Microsoft SharePoint, Visual Studio 2012, Jmeter, Rally**

**Verizon Communications, Basking Ridge, NJ Nov 2011 – Jan 2013**

**Title**: **QA Analyst**

Verizon communications, is a complement of Verizon, the network company and a global leader in delivering innovation in communications, information and entertainment. The wide spectrum of IT and non-IT work being performed collaboratively with its parent, helps Verizon stay a leader in offering superior voice, data and video services to residential customers.

**Responsibilities**:

* Involved in gathering the relevant test data necessary for the test cases, based on the Business Analysis, Requirement specs, Business process Procedures, Scenarios, Transactions and Test Conditions.
* Performed GUI testing, Smoke testing, Sanity, Functional, Negative, Positive, Regression, System, Back-end, and User Acceptance Testing
* Prepared Test Cases, Procedures and Requirements Traceability Matrix using HP ALM
* Analyzed Test Results & Identify bugs and reported to the developers using ALM and JIRA
* Actively participated in Agile/Scrum Sprint meetings. Delivered value by providing the development team different scenario's before the development of a particular functionality starts.
* Used Agile testing methodology for achieving deadlines
* Used UFT to perform Functional Regression testing on both web-based and standalone software
* Maintained and analyzed large volumes of regression test results using UFT.
* Developed Automation test scripts for Functionality and Regression testing of web application using UFT.
* Involved in performing GUI testing, Data-driven testing using UFT
* Used different types of Check points i.e Standard checkpoints, Table checkpoints, Database checkpoints using UFT
* Involved in performing UAT (User Acceptance Testing)

**Environment:  Environment: HP ALM, JIRA, UFT, SOAP UI, Oracle, SQL, JAVA, Windows**

**Blue Cross Blue Shield, New York, NY Aug 2010 – Oct 2011**

**Title**: **Software Test Engineer**

Blue cross blue shield provides local solutions that improve access to affordable, quality healthcare, each of independent and locally operated Blue Cross and Blue Shield companies deliver health insurance coverage for 100 million members across all 50 states, the District of Columbia and Puerto Rico.

**Responsibilities**:

* Involved in developing Test plans, Test schedules, Test cases based on high-level and detailed designs.
* Performed GUI, Ad-hoc, Functional, System, Integration, Regression, UAT, Backend testing.
* Prepared Requirement Traceability matrix, Test data, Test Coverage Matrix and Test report.
* Kept track of the bugs/issues, deciding their priority and then assigned them to the different developers using QC
* Developed Automation Scripts using QTP; Prepared the test completion report and automation handover document.
* Conducted GUI automated testing using QTP.
* Modified the Automated QTP Scripts for regular release screen changes and to support regular functional changes
* Interacted with developers to resolve application defects and suggested few enhancements.
* Responsible for preparing and sending the deliverables like weekly status reports to the QA managers and project lead.
* Planned and worked flexibly to meet the dead lines.

**Environment**: **QTP, Quality Center, Tomcat, SQL, Visual Basic, VB Script, Oracle.**

**DATACRAFT SolutionsBanglore India Nov 2009-July 2010**

**Title: QA Analyst**

Data craft is a wholly owned subsidiary of Dimension Data plc, a US$4.7 billion leading global IT solutions and services provider. Data craft operates in more than 60 major offices across 13 Asia Pacific countries. We help clients plan, build, support, manage, improve and innovate their IT infrastructures

**Responsibilities**:

* Involved in testing **web application s** by developing **manual** test scripts to include **functional** test, **UAT** test.
* **Recorded** and **tracked** software faults.
* Analyses the requirements by interacting with developers and business analysts.
* Written **Test cases**, **Test scenarios**, executed test cases and prioritized tests.
* Involved in **tracking** and **reporting** the **Defects**.
* Provided **test results/feedback** on a timely manner to test lead.
* Responsible for creating **System Test Cases** against the **Change requirements** document.
* Achieved key project stages in terms of quantity, timing and quality of all aspects of work allocated.
* Developed **Automated** Test Scripts using winrunner and QTP
* Analyzed and stored test results in Quality Centre.
* Ensured all activities are undertaken in accordance with agreed project test standards and procedures.
* Experienced in analyzing **BusinessRequirement** Specifications and converting them to Test plan and Test strategy
* Worked in both the **Agile** and **Waterfall** development Environment

**Environment: Manual Testing, Window XP, My SQL,HTML,IE 6.0,Firefox**

**LioNBRIGDE Technologies, India May2008– Oct 2009**

LioNBridge (NASDAQ: LIOX) Technologies is a dedicated testing and quality-engineering company to ensure the quality, interoperability, usability and performance of clients' software, hardware, consumer technology products, web sites and content. It brings objectivity, rigor and transparency to the testing and defect-reporting process.

Projects: All the projects were based on e-Learning. Microsoft Learning products were tested. The courseware and the virtual PCs (VPC) that are available along with the learning product for the users were tested for the functionality and GUI.

**Role: Junior Testing Engineer**

**Responsibilities**:

* Creating test strategy document
* **Designing** and **executing** test cases
* Scheduling the **Testing** Activities
* **Defect** Tracking using Product Studio
* Preparing knowledge base **document**
* Sending Daily / Weekly Status Reports
* Bug Triage
* Interact with Microsoft Test Leads regularly and discuss any technical issues
* Facilitate resource managers when needed in identifying and confirming on resource skills, so that the Resource Manager can then accordingly take a call on whether the identified resource would be a suitable candidate of any given project. Assist in hiring (interview and test assessments) suitable candidates based on project requirements
* Provide **technical support** to customer requests and also to other delivery units in the organization
* Constantly interacting with the customer to understand the dynamic changes in the requirement.

**Environment: Quality Center 8.2, Rational Clear Quest, QTP, XML, VB.Net**